

# 2025 CAREGIVER EXPERIENCE SURVEY

DBIS has introduced a caregiver experience survey to understand how we can better improve the caregiver experience through the services we provide to our caregivers and their loved ones.

8  
Responses

## Caregiver Supports Received

- Loved one's attendance at Group Services Adult Day program
- Counselling and emotional support
- Weekly skill building and social interaction sessions
- Weekly service visits for loved one



100% Service Recommendation



Since my spouse passed, DBIS has given me continued support through counselling. This has been extremely valuable in helping me adjust to life without my partner

DBIS supports both the client and caregiver! I am so thankful.

Thank you DBIS for all that you do for us (and others)!



## Overall Service Contribution Satisfaction Scores

67%

Loved one's independence

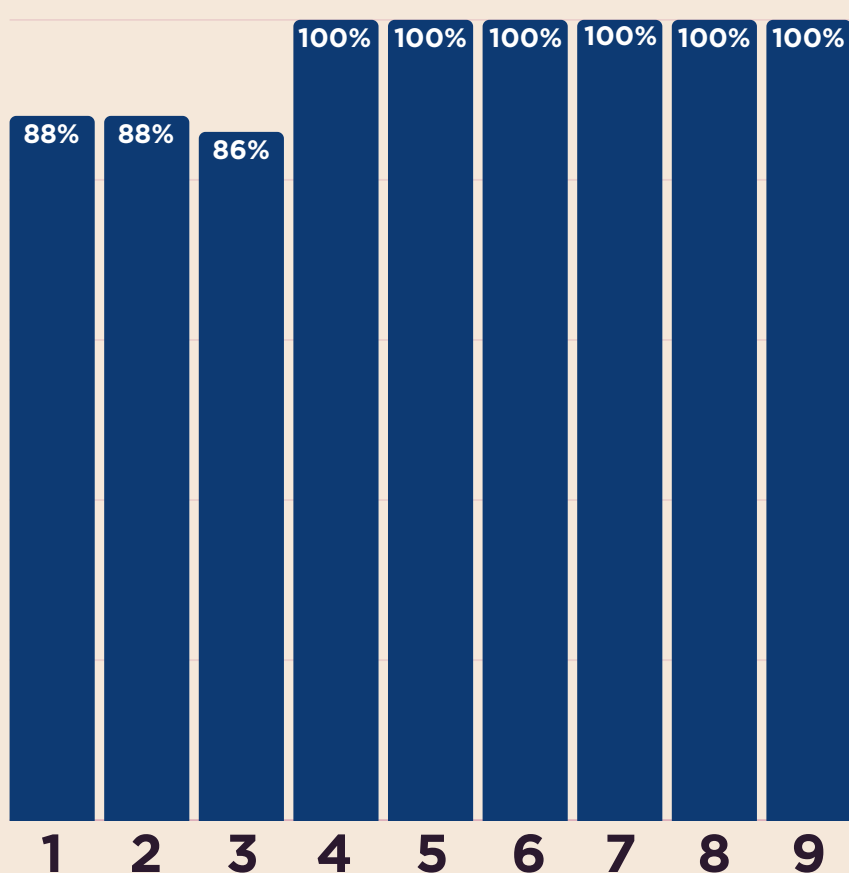
71%

Loved one's quality of life

67%

Ability to leave loved one at home

## Overall Satisfaction of Caregiver Values Being Met



### Legend:

- 1 I feel encouraged to share my experience and suggestions
- 2 I am involved in the decision-making concerning my loved one
- 3 Services are flexible as per my needs and preferences
- 4 Staff follow-up in a timely manner
- 5 My loved one is in a safe environment
- 6 Staff treat me with empathy and kindness
- 7 Staff are responsive to my concerns and opinions
- 8 Staff communicate with me effectively
- 9 Staff are sensitive to my needs and preferences